Tips and Tricks on Building Agentless Antivirus Scanners for VMware View Virtual Desktops

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Agenda

- I. Design Decisions Current AV or Agentless
- **II.** How to Configure the Parent VM
- III. vShield Manager
- IV. Trend Micro Deep Security Manager
- V. Trend Micro Deploy Filter Driver and Appliance
- VI. Trend Micro Protect VMs
- VII. Build McAfee MOVE
- **VIII. Trend Deep Security Tips**
- IX. McAfee MOVE Agentless Tips



I. Design Decisions – Current AV or Agentless

»Goal:
Minimize I/O



Design – current AV or Agentless?

- » ProjectVRC.com Whitepaper
- » MCAFEE VIRUSSCAN ENTERPRISE 8.8.0
 - » Scan within the VM.
 - » I/O overhead at 50%
- » MCAFEE MOVE MULTIPLATFORM 2.0
 - » Offloading AV scanning to a separate VM.
 - » I/O overhead at 16%

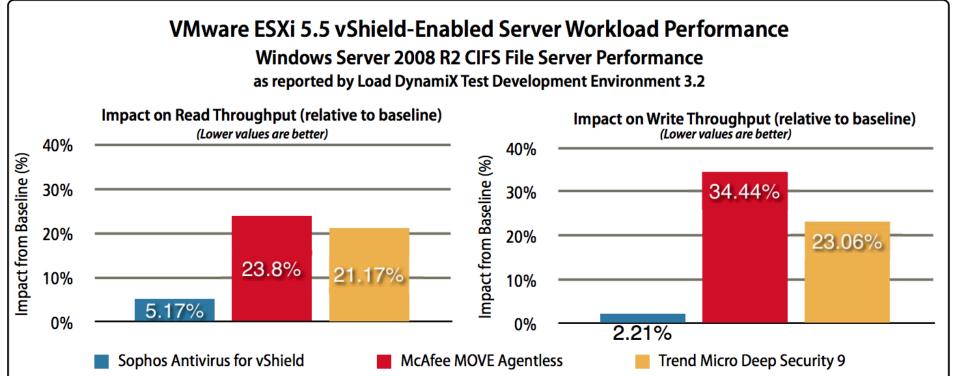


Design – current AV or Agentless? Continued.

- » MCAFEE MOVE AGENTLESS 2.5
- » Scanning offloaded to VM, very light VMware agent inside
- » IO overhead at most 10%. -- all write, no read at all.
- » Conclusion: Using Agentless makes sense.



Sophos wins in 1 report, but Sophos ordered report



Note: A nested 72.4GB file set was used for read transactions. Client load emulated by Load DynamiX TDE 3.2, requesting approximately 9:1 read/write transactions. Tests run for a period of 1 hour. Lower impact from baseline is better. Baseline read throughput 43.77MB/s, write throughput, 4.9MB/s.

Source: Tolly, February 2014

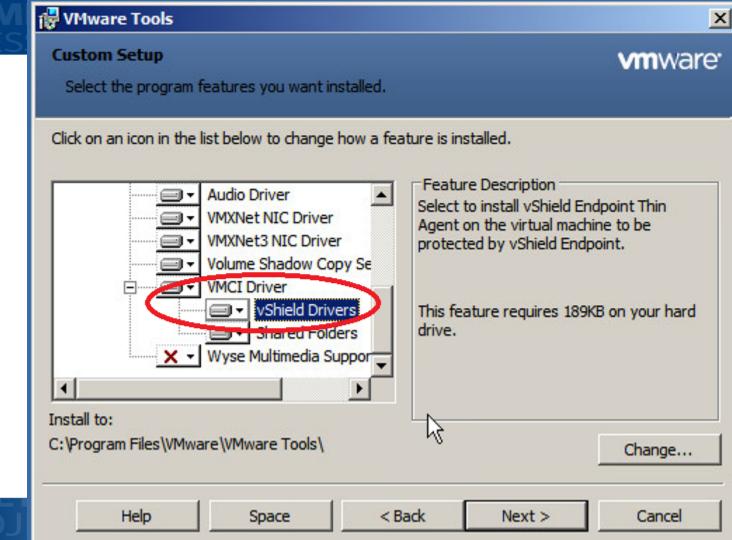
Figure 1

II. Trend – How to Configure the Parent VM

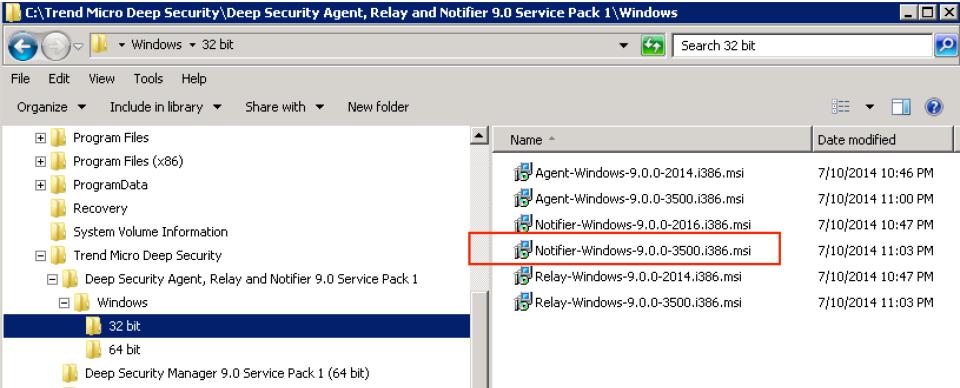
»Goal: Make it easier



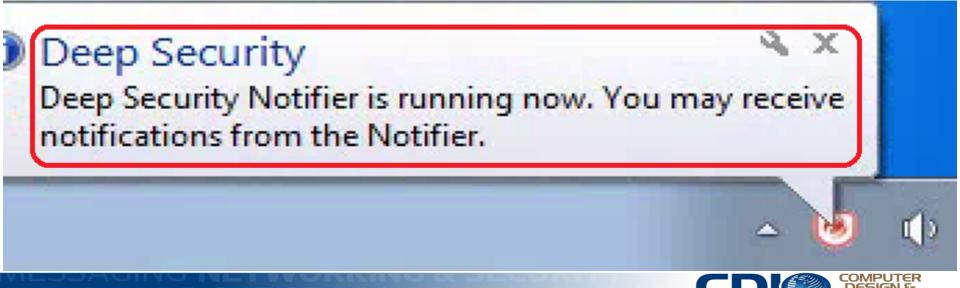




Download Notifier installation file from the Trend Website and run install. Choose all defaults.

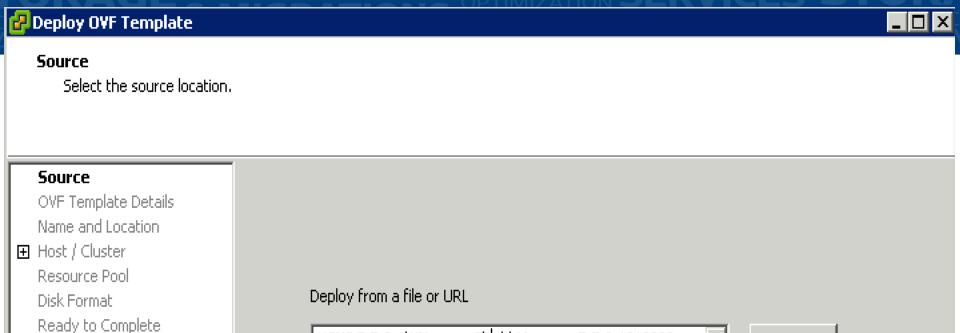


Once installed, the Notifier displays a bubble upon first login. Some admins don't like any popups in their Parent VM. You can opt not to install Notifier then.



»Goal: Follow the Antivirus Manufacturer manual





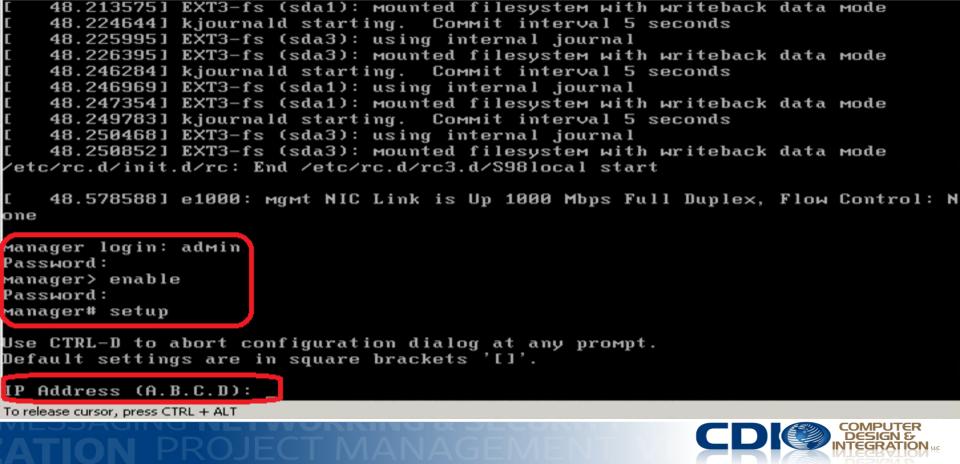
network share, or a CD/DVD drive.

(VCNS 5.5.2.1\VMware-vSh¦eld-Manager-5.5.2-1912200.ova ▼

Enter a URL to download and install the OVF package from the Internet, or specify a location accessible from your computer, such as a local hard drive, a



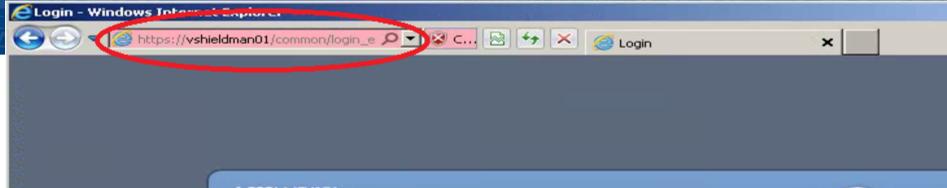
Browse...



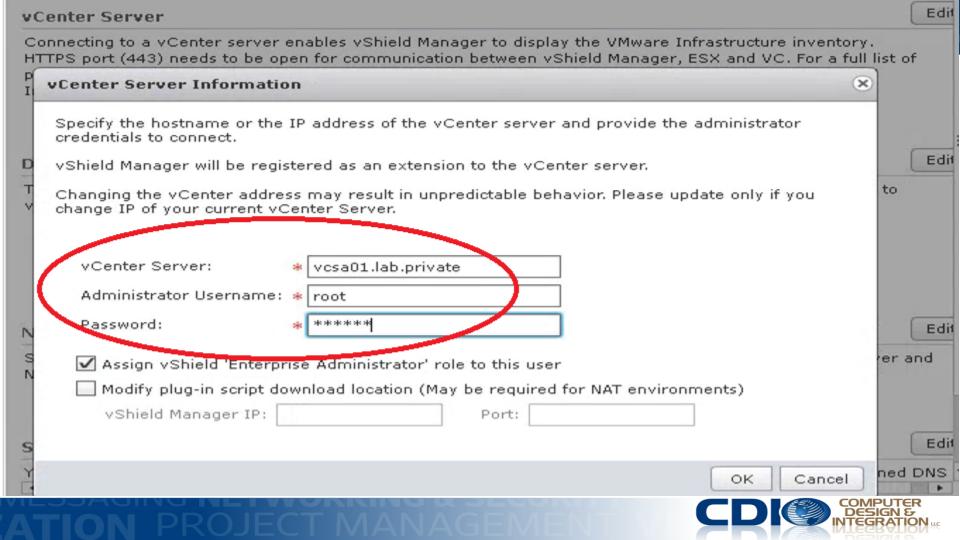
_ | _ | × |

🚱 vshieldman01 on esx01.lab.private

File View VM



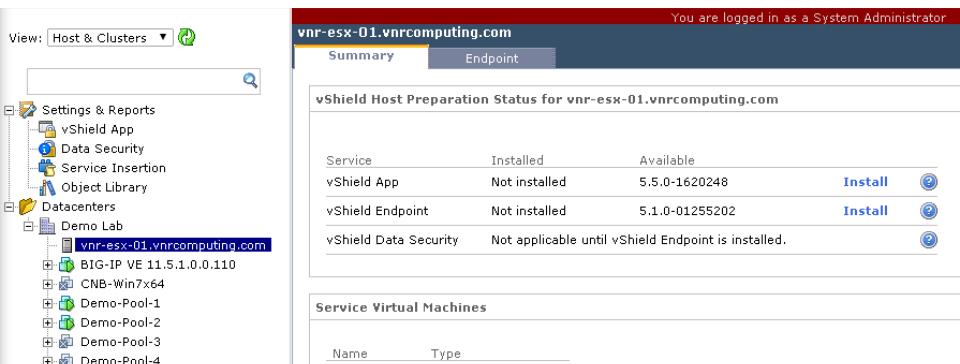


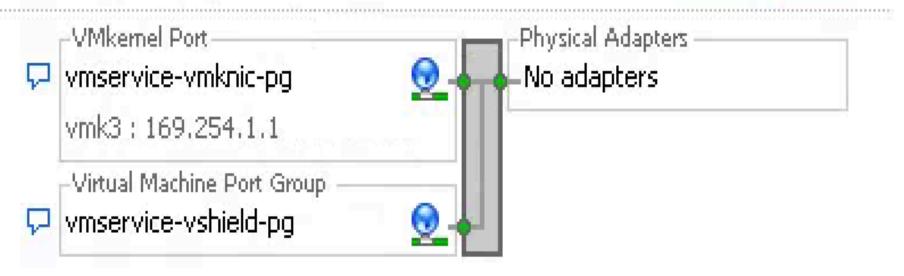






Select host, then look for vShield tab to the right. Click the Install button next to vShield Endpoint.





On the Networking configuration tab for the host, look for a new Standard Switch. Do NOT delete it.

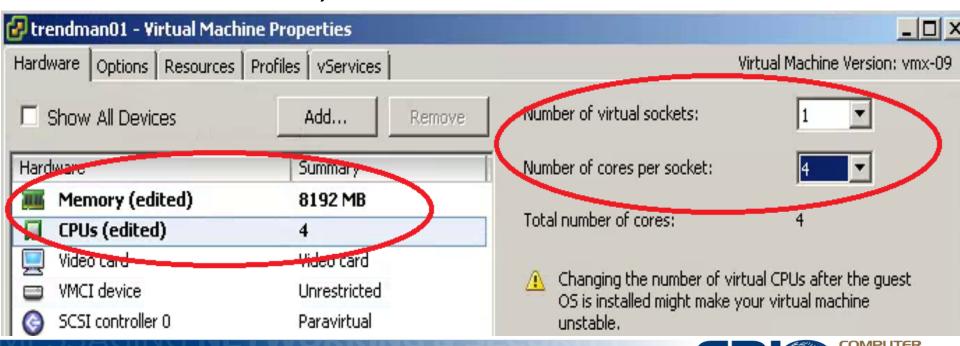


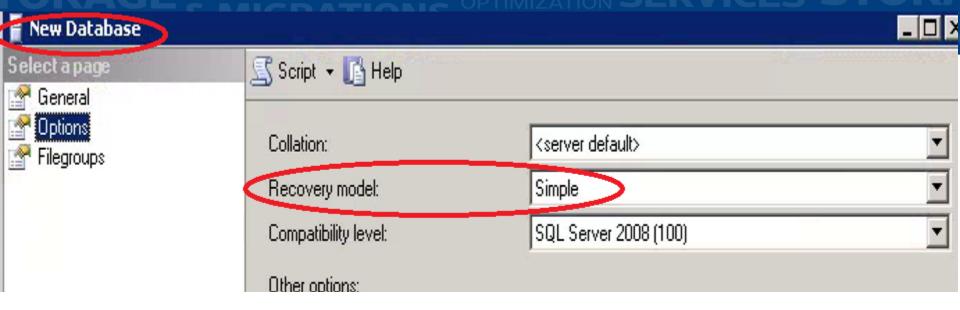
IV. Trend Micro Deep Security Manager

»Goal: Install management



Create a VM for Trend Micro Deep Security Manager with 8GB of RAM, 1 socket and 4 cores.





In SQL Server Management Studio, create a new database, and make sure to specify Recovery model as Simple – no need for up to date logs here.

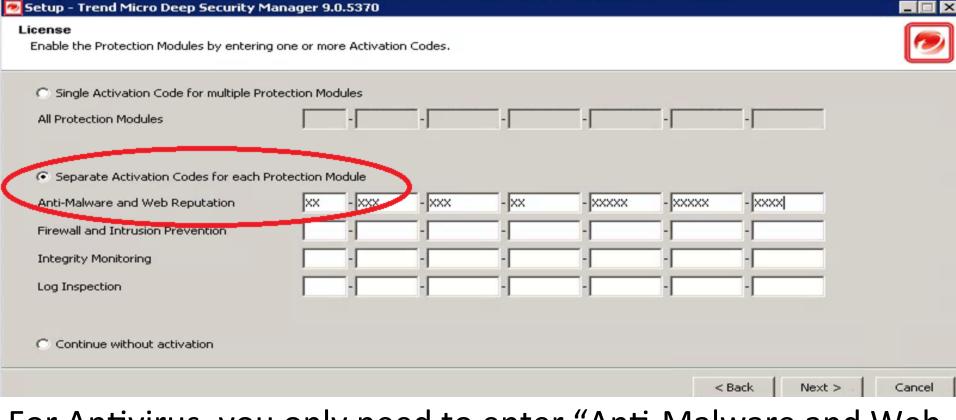




Setup - Trend Micro Deep Security Manager 9.0.5370

Specify SQL database name. Use SA account or the one given by your SQL Admins.





For Antivirus, you only need to enter "Anti-Malware and Web Reputation" Activation Codes. No need to buy others.



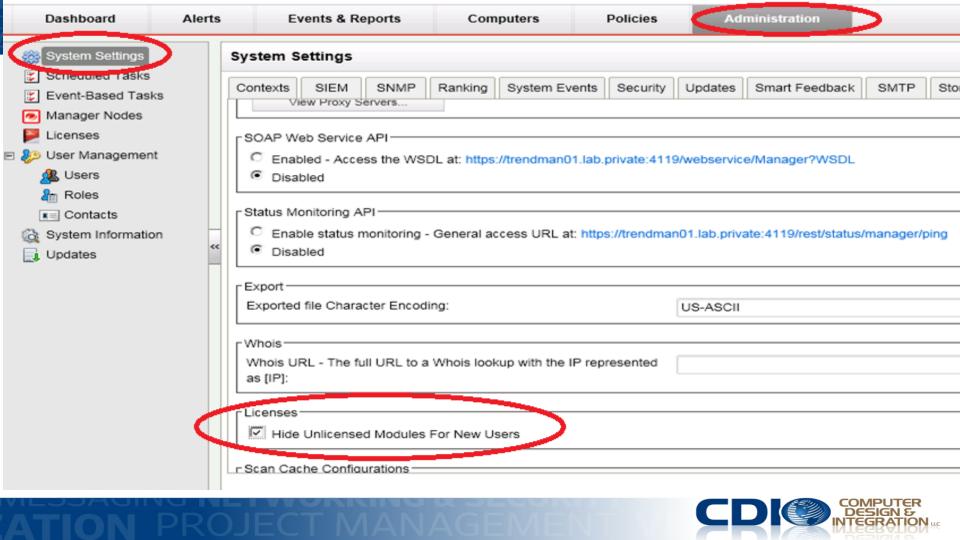
Go to URL of the https://TrendManagerFQDN:4119 to manage



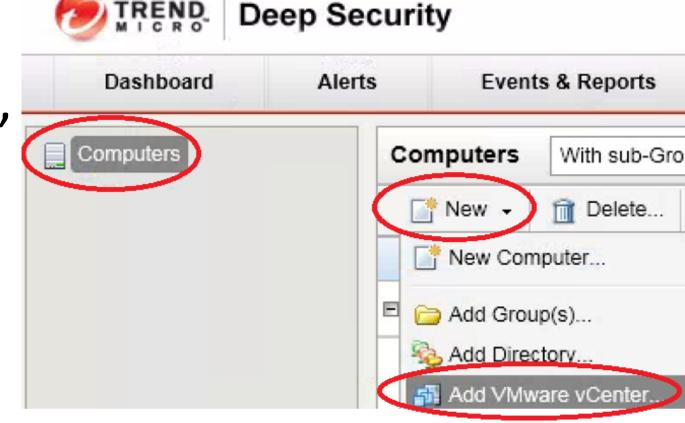
TREND	Deep Security	
Username: Password:		
	Sign In	

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Go to Computers, New, then "Add **VMware** vCenter"





V. Trend Micro - Deploy Filter Driver and Appliance

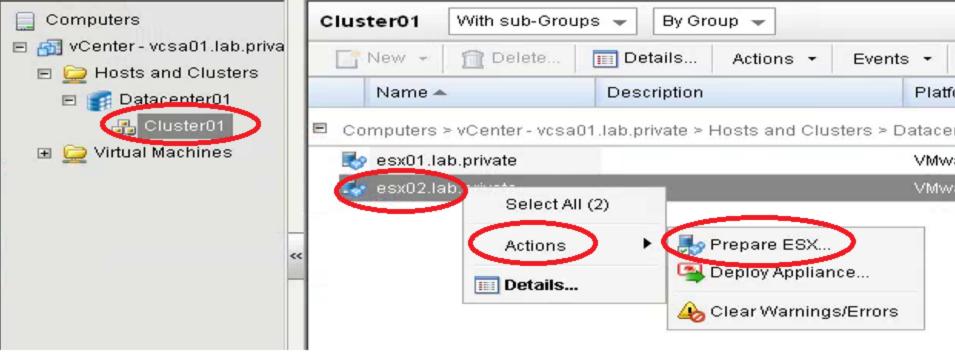
»Goal: Install mechanics





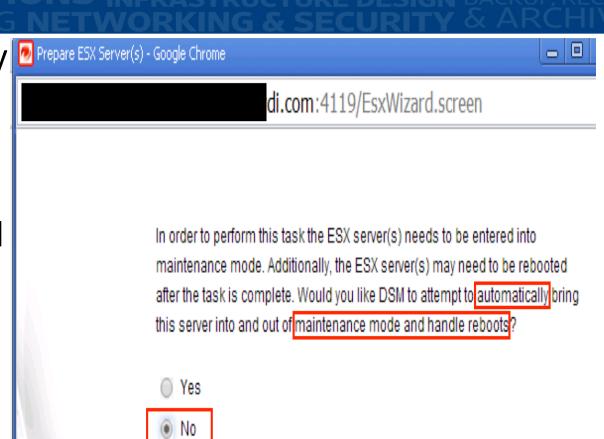
Add Trend modules you downloaded previously. Go to Updates, Software Updates and click "Import Software"





Select the Cluster in the tree, then select each ESX host, choose Actions, then "Prepare ESX..." to deploy the Filter Driver. You must do this on each host separately.

Vmotion VMs manually Prepare ESX Server(s) - Google Chrome off the target ESX host, then manually put into Maintenance Mode. Choose No to let Trend deploy ONLY the Filter driver automatically. Then wait – it is slow. Monitor in vCenter.



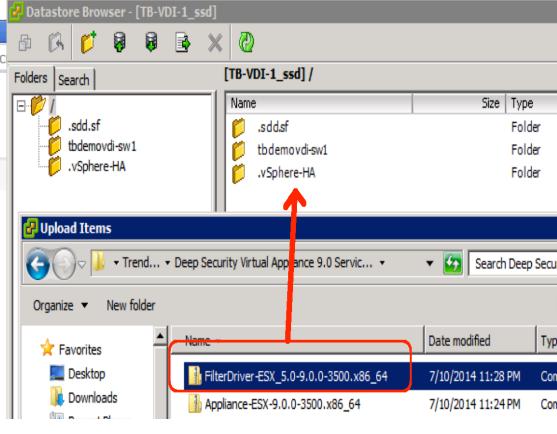


If "Installation transaction" error w vSphere 5.5



Copy Filter driver to ESXi local drive, follow VMware KB article 2077265 at the link below:

http://ow.ly/zBgS3





Error remediation, page 2

Put host into Maintenance Mode, add vmservice-trend-pg portgroup to vmservice-vswitch, install Filter driver manually, reboot server.

```
tbdemovdiesx1.cdidemovdi.com (maintenance mode)
/vmfs/volumes # cd TB-VDI-1 ssd
total 1032
                     227804 Jul 25 02:02 FilterDriver-ESX 5.0-9.0.0-3500.x86 64.zip
        1 root
              root
                       560 Jul 2 16:27 tbdemovdi-swl
drwxr-xr-x
```

```
Standard Switch: vmservice-vswitch
                                                                                                                    -Virtual Machine Port Group
                                                                                                                                                            Physical Adapters
                                                                                                                 🔽 vmservice-trend-pa
                                                                                                                                                           - No adapters
                                                                                                                     Virtual Machine Port Group
                                                                                                                   vmservice-vshield-pg
                                                                                                                     VMkernel Port
                                                                                                                                                  0
                                                                                                                 vmservice-vmknic-pq
                                                                                                                    vmk5: 169.254.1.1
                                                                                                                    vmservice-vswitch Properties
                                                                                                                          Network Adapters
                                                                                                                                                                             Port Group Prope
                                                                                                                    Configuration
                                                                                                                                                  Summary
                                                                                                                                                                             Network Label:
                                                                                                                                                   8 Ports
                                                                                                                          vSwitch
                                                                                                                                                                             VLAN ID:
                                                                                                                          vmservice-trend-pa
                                                                                                                                                  Virtual Machine Port Gr
                                                                                                                          vmservice-vshield-pg
                                                                                                                                                  Virtual Machine Port Gr
                                                                                                                                                                             Effective Policies
                                                                                                                          vmservice-vmknic-pa
                                                                                                                                                   vMotion and IP Storage
/vmfs/volumes<mark>/5312b337-68a22d2c-da7d-001018a7c7b8</mark> # esxcli software vib install -d /vmfs/volumes/5312b337-68a22d2c-da7d-001018a7c7b8/FilterDriver-ESX 5.0-9.0.0-3500.x86 64.zip
```

Remove... Properties...

Message: The update completed successfully, but the system needs to be rebooted for the changes to be effective. Reboot Required: true

VIBs Installed: Trend bootbank dvfilter-dsa 9.0.0-3500 VIBs Removed:

VIBs Skipped:

Installation Result

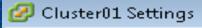
ViewCluster

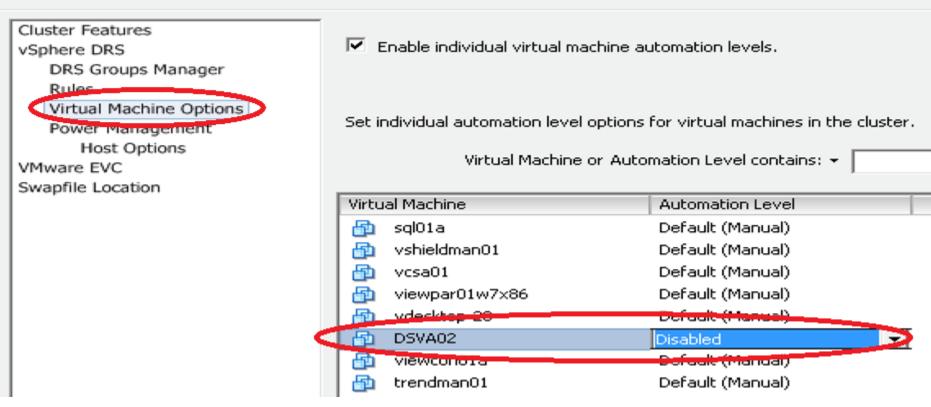
/vmfs/volumes/5312b337-68a22d2c-da7d-001018a7c7b8 #

Provide the following network configuration information: Appliance Hostname: dsva01.lab.private ▲ TCP/IPv4 Address Enable DHCP IP Address: 10.0.1.33 Netmask: 255.255.255.0 Default Gateway: 10.0.1.1 Primary DNS: 10.0.1.80 Secondary DNS: 10.0.1.1 TCP/IPv6 Address Next > < Back Cancel

Provide FQDN and Static IP address.







Ensure appliance is Disabled from DRS automatic VMotion

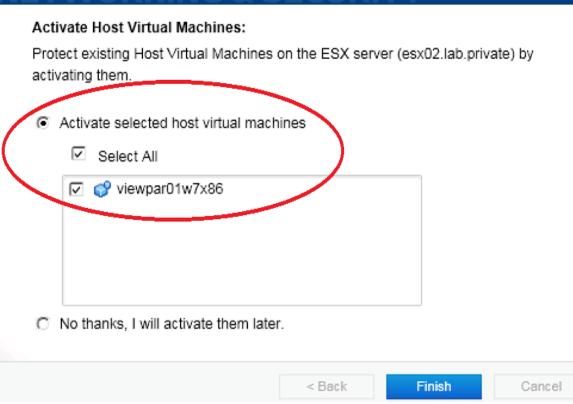


VI. Trend Micro – Protect VMs

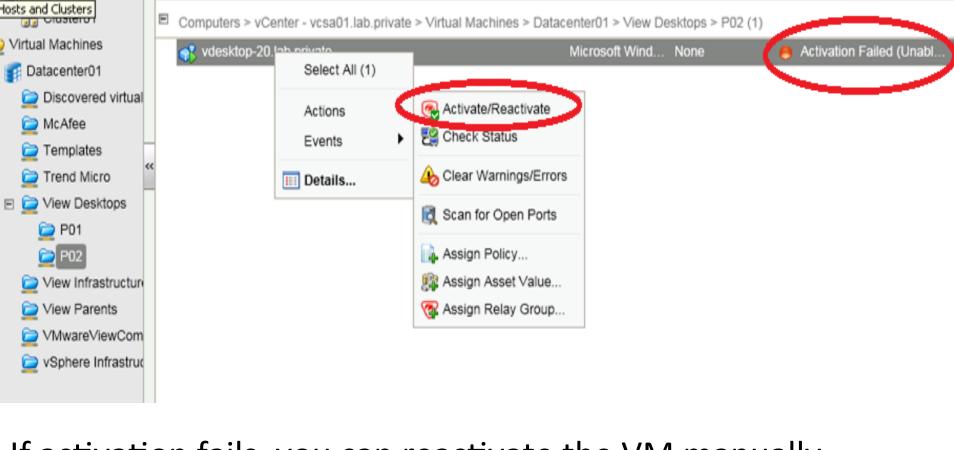
»Goal:
Protection



Activate all VMs on the host for protection. You can also activate them later through the Trend Manager interface.







Platform

Policy

If activation fails, you can reactivate the VM manually

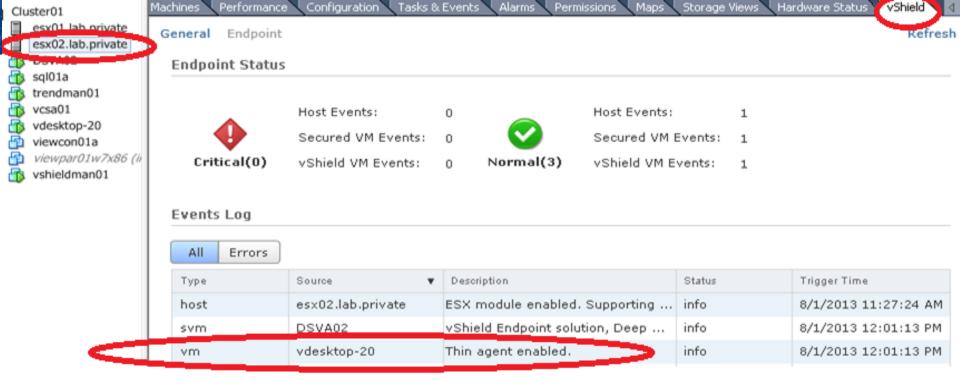
Description

Name 🔺

Datacenter01

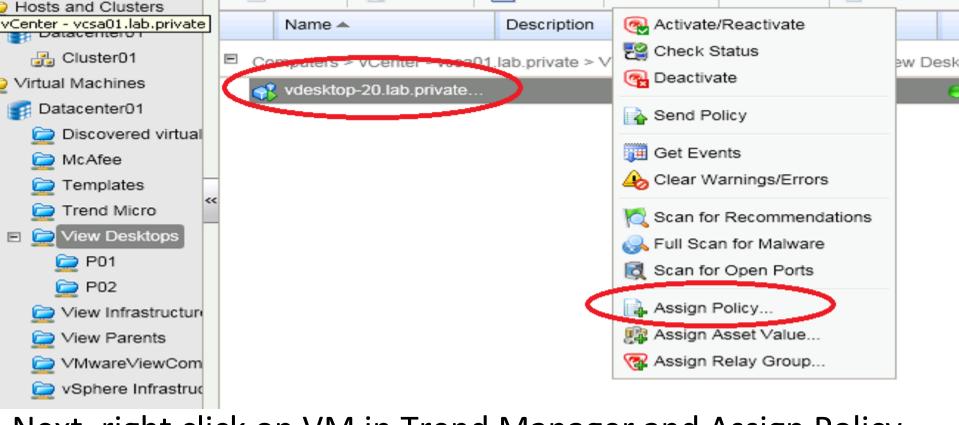


Status



After activation is successful, go to ESX vShield tab & look for the name of the VM with the status of "Thin agent enabled"

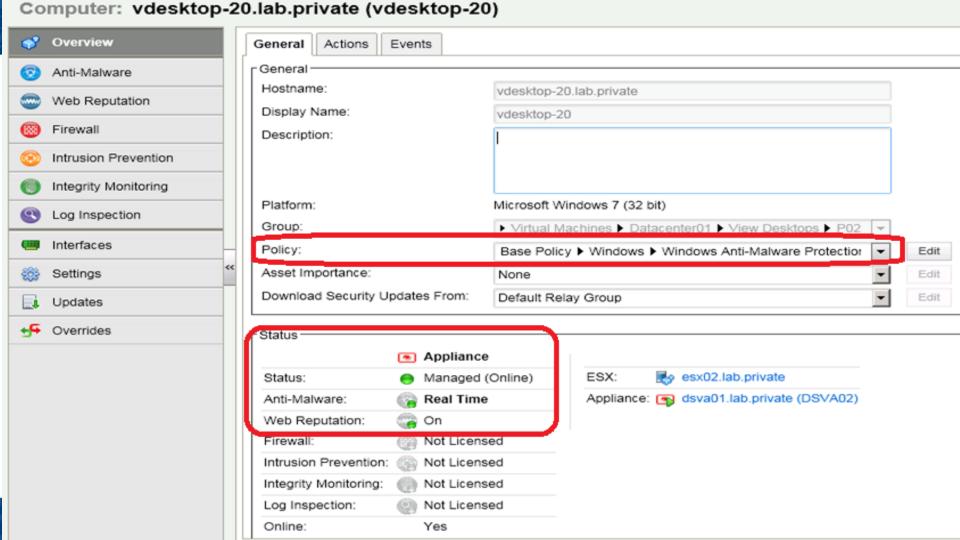




E Dotailo...

Next, right click on VM in Trend Manager and Assign Policy. Choose Base>Windows>Windows Anti-Malware Protection



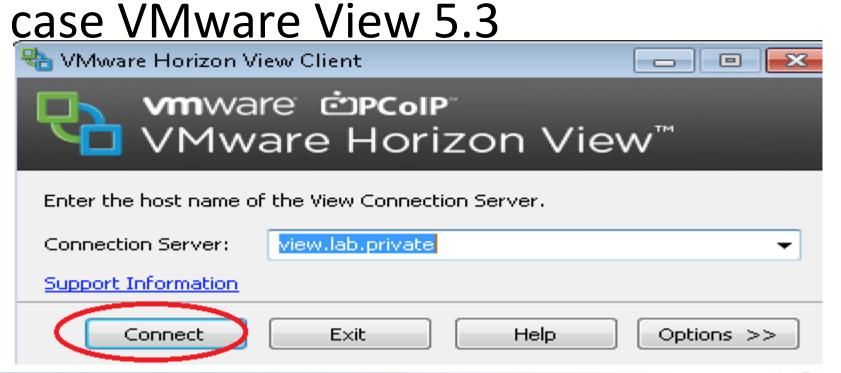


VII. Connect View Desktop

»Goal: Test catching viruses



Connect to your Virtual Desktop, in this







26.11.2013-20.11 2012

Die Arbeitsgruppe WG2 der EICAR befasst sich mit dem Informationsaustausch über Malware und Antiviren Programme zwischen Administratoren,

» read more

Previous

BE UP TO DATE RSS FEED

Order eicar news and events as rss feed.

EICAR News EICAR Events caused by the scanner which puts the file into quarantaine. The test file will b infected file. Read the user's manual of your AV scanner what to do or contact scanner.

files from your computer. Please contact the manufacturer/vendor of your A

Important note

EICAR cannot be held responsible when these files or your AV scanner in con damage to your computer. YOU DOWNLOAD THESE FILES AT YOUR OW are sufficiently secure in the usage of your AV scanner. EICAR cannot and wi

Download area using the standard protocol http eicar.com eicar.com.txt eicar com.zip 68 Bytes 68 Bytes 184 Bytes

Download area using the secure, SSL enabled protocol https eicar.com

68 Bytes

68 Bytes

eicar.com.txt

eicar com.zip 184 Bytes

How to delete the test file from your PC

Learn more

We understand (from the many emails we receive) that it might be difficult for After am, your scanner believes it is a virus infected file and does not allow you



eicar.com contained a virus and was deleted.









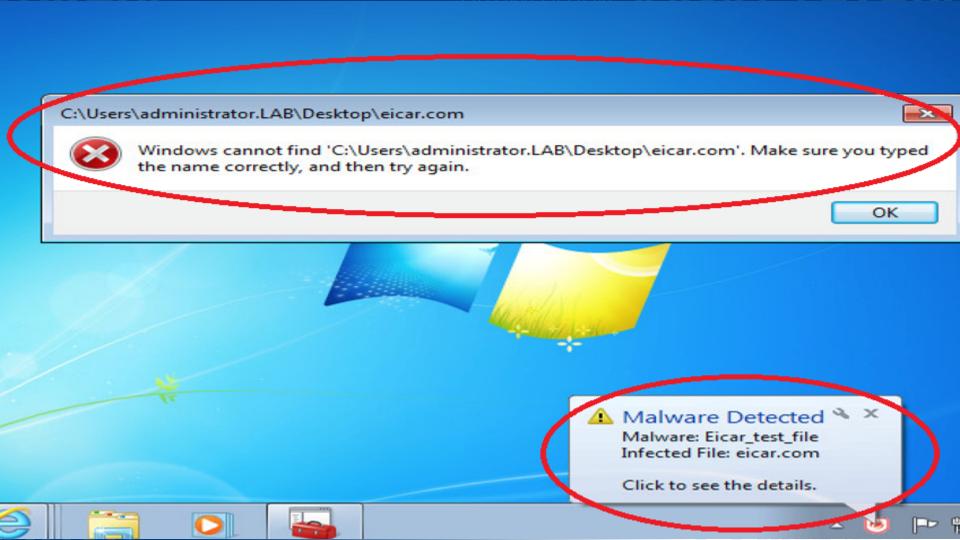




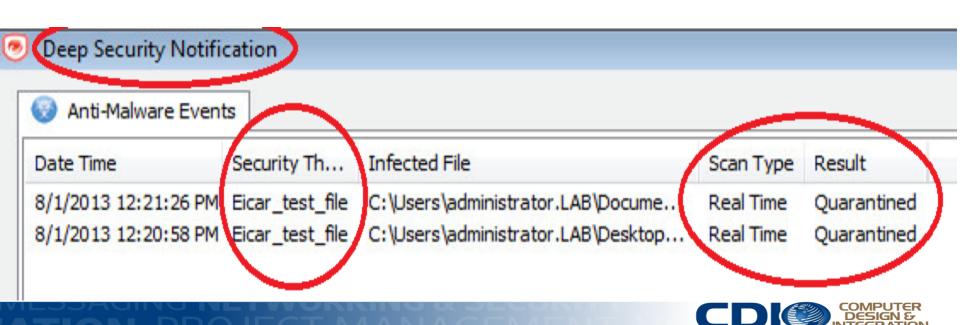


><

nfor



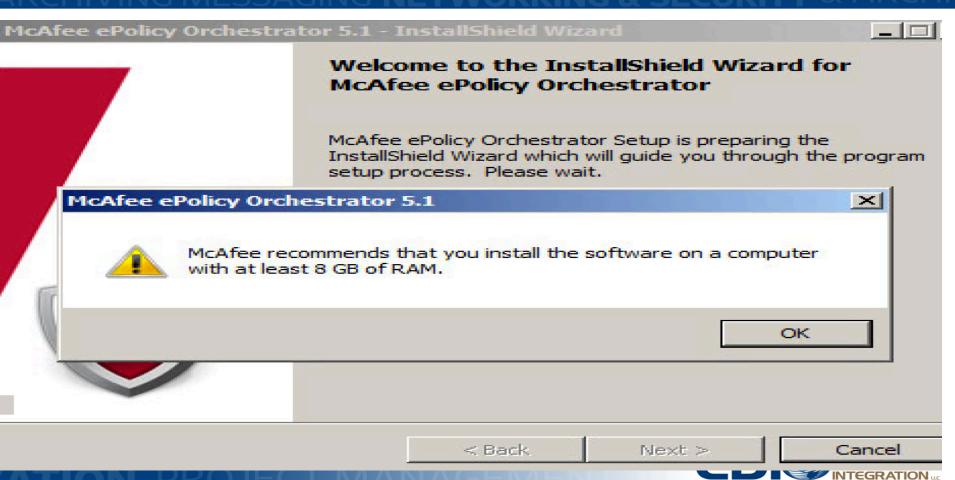
If you click to see the details of the caught virus, you will see that it was Quarantined



»Build McAfee MOVE

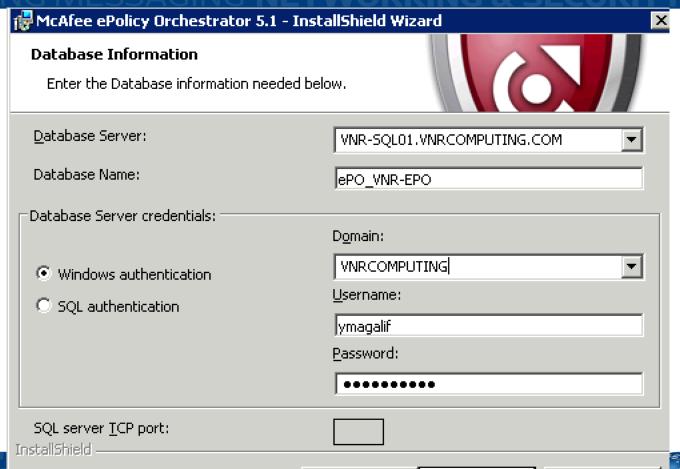


Initial install



Login Properties - VNRCOMPUTING\ymagalif **SQL Tips** Select a page 🖳 Script 🕶 🎼 Helpi General Older SQL servers need to Server Roles Server role is used to grant server-User Mapping have "Allow Triggers" value Securables Status Server roles: set to True. Newer SQL has bulkadmin dbcreator this as default. diskadmin processadmin public Server Properties - VNR-SQL01 securityadmin Select a page 🖳 Script 🕶 📭 Helpi serveradmin General setupadmin Memory sysadmin Processors Security Enable Contained Database Connections ☐ FILESTREAM Database Settings FILESTREAM Access Level Disabled Advanced FILESTREAM Share Name MSSQLSERVER Permissions Miscellaneous Allow Triggers to Fire Others True Blocked Process Threshold 0 -1 Cursor Threshold

Database will be created

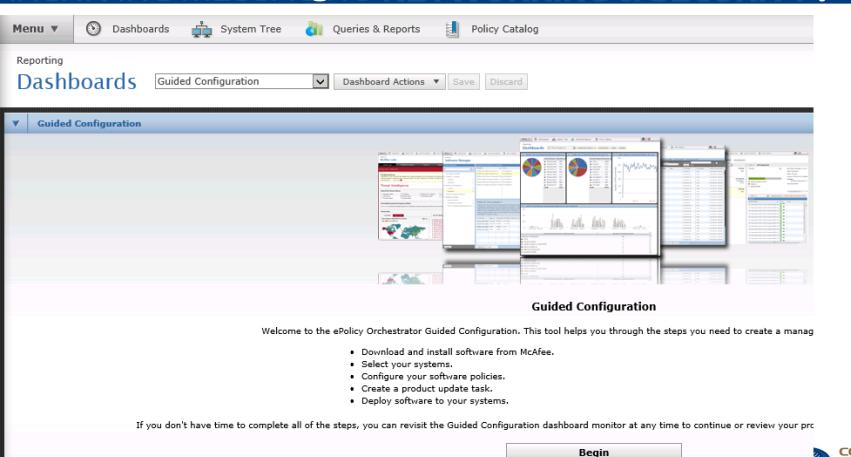


< Back

Next >

Cancel

Use Guided configuration for initial basic setup



Deploy appliance yourself, manually



Source

Select the source location.

Source

OVF Template Details Name and Location Storage Disk Format

Ready to Complete

Deploy from a file or URL

BO_Agentless\MOVE-AV-AL_OVF_3.0.0\move-sva-3.0.0.ovf 🔻

Browse...

Enter a URL to download and install the OVF package from the Internet, or specify a location accessible from your computer, such as a local hard drive, a network share, or a CD/DVD drive.



Better configure appliance manually – don't set OVF settings

```
[sudo] password for svaadmin:
Executing the SVA configuration utility.
Configure host name? yes/no [no]: yes
Enter NEW hostname [move-sva]: UNR-MSVA-01
Configure Network? yes/no [no]: yes
Network IP Address configuration. dhcp/static [static]: static
IP Address [10.1.235.102]: 10.1.235.52
Network Mask [255.255.255.01: 255.255.255.0
Network [10.1.235.0]: 10.1.235.0
Broadcast Address [10.1.235.255]: 10.1.235.255
Gateway [10.1.235.1]: 10.1.235.1
Restarting the network interfaces. Please wait...
Configure DNS servers? ues/no [no]: ues
Nameserver 1 (Enter 'none' to delete) [10.1.235.20]: 10.1.235.20
Nameserver 2 (Enter 'none' to delete):
DNS domain (Enter 'none' to delete) [vnrcomputing.com]: vnrcomputing.com
Configuring a new password for svaadmin.
Enter NEW password:
Retype NEW password:
svaadmin password updated successfullu.
Do you want to reset the password for the VSE for Linux service account 'nails'?
yes/no [no]:
Would you like to register or un-register this Security Virt{f ual} Appliance with {f t}
he vShield Manager? yes/no [nol:
```

svaadmin@move-sva:~\$ sudo dpkg-reconfigure tzdata



```
Increase threads root@UNR-MSVA-01: # cat /opt/McAfee/move/etc/svaconfig.xml
                            <?xml version="1.0" encoding="UTF-8"?>
                            <SVA>
                              <Configuration>
                                    <GTI>
                                            <sndrecvtimeout>4</sndrecvtimeout>
                                            <steptimeout>9</steptimeout>
                                    </GTI>
                                    <EPSEC>
                                            <workerthreads>256</workerthreads>
                                            <maxeventsum>16</maxeventsum>
                                            <interfacename>eth1/interfacename>
                                            <readfileblocksize>128</readfileblocksize>
                                    </EPSEC>
                                    <DEBHG>
                                            <musuc>0</musuc>
                                    </DEBUG>
                              </Conf iguration>
                            </SUA>
                            root@VNR-MSVA-01:~#
```

https://kc.mcafee.com/corporate/index?page=content&id=KB78947



Install extensions, Including Data Center Connector 3

Install Extension

Select an extension (ZIP) file to install:

MOVE_AV_30_Agentless\MOVE-AV-AL_EXT_3.0.0.zip

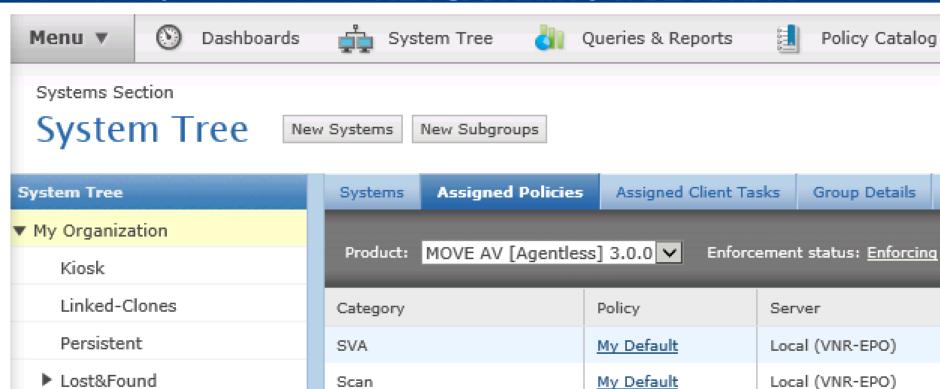
Browse...

OK

Cancel

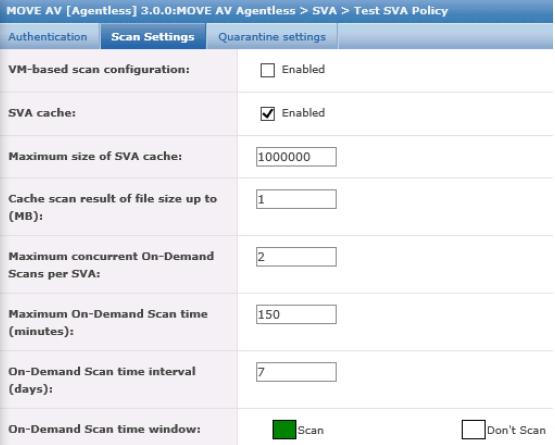


Create 2 policies and assign to objects



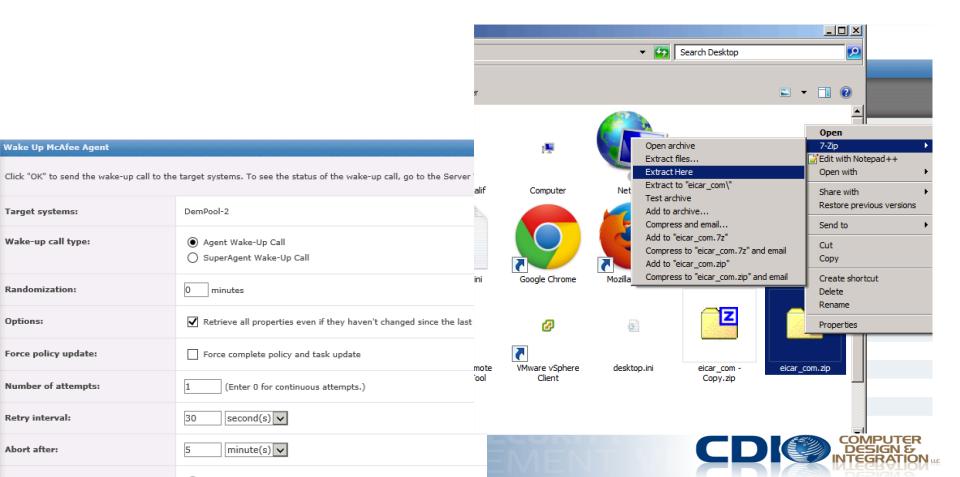


Enable VM based scan, install Data Center Connector 3!





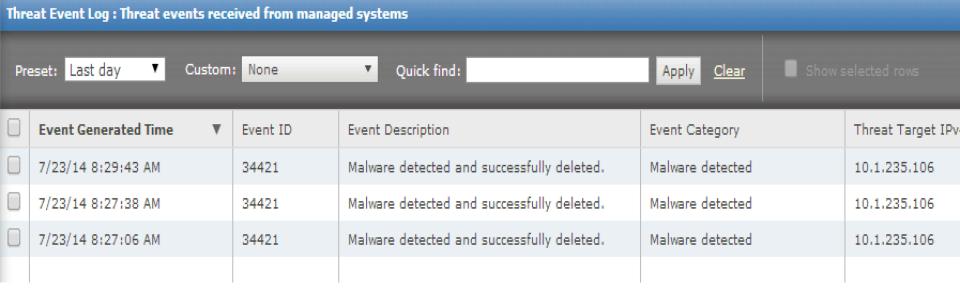
Wake up SVA and VM, then test with EICAR



If successful, in 5-30 min will see messages in log

Reporting

Threat Event Log





IV. Trend Deep Security Tips

- » Before installing vShield service on each ESX host, make sure the vCenter VM is NOT on that host. Install, then move vCenter back. Same w/Filter driver.
- » Do NOT assign a Security Profile to the Deep Security Manager VM itself (even though there IS one). Otherwise, you will get "Anti-Malware Driver Offline"
- You CAN apply the DP Virtual Appliance Profile to each VA
- » Shut down Manager first, then SVAs. Start SVAs first, then manager.
- » vShield modifies the VMX file be aware if you move VM to non-vShield environment.

IX. McAfee MOVE Agentless Tips

- » No filter driver no reboot of ESX is necessary to deploy!
- » To deploy the SVA to a hypervisor with a distributed switch (vDS), at least two ESX servers must be connected to the vDS
- » Manually disable VMotion on SVAs.
- » Only do Script based deployment for Clustered installs and installs with many ESXi servers.
- » From the ePolicy Orchestrator console, deploy a policy with a category of Scan – real time. SVA category (scheduled scan) is less important, but still necessary to configure.



Thank you!

» I would like to thank Chris Ruotolo, Will Chin, Jose Restrepo, Richard Agnew, Jeroen van de Kamp, Ryan Bijkerk, Ruben Spruijt & ProjectVRC for help with this presentation.



Contact Info & Questions

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